



**Student Name:** \_\_\_\_\_

**Class:** \_\_\_\_\_

**Student ID:** \_\_\_\_\_

**Date:** {{DATE}}

## Assessment Details

<b>Duration:</b> 2 hours	<b>Total Marks:</b> 100
<b>Topics Covered:</b>	<ul style="list-style-type: none"><li>• Mediation and Conflict Management</li><li>• Social and Relational Issues</li><li>• Legal and Ethical Framework</li><li>• Interdependence and Shared Responsibilities</li></ul>

## Instructions to Students:

1. Read all questions carefully before attempting.
2. Show all working out - marks are awarded for method.
3. Calculator use is permitted except where stated otherwise.
4. Write your answers in the spaces provided.
5. If you need more space, use the additional pages at the end.
6. Time management is crucial - allocate approximately 1 minute per mark.

**Question 1**

**[2 marks]**

What is the primary goal of mediation in a school setting?

A) To punish the parties involved

B) To resolve the conflict in a fair and respectful manner

C) To ignore the conflict and hope it goes away

D) To involve the police or other external authorities

**Question 2**

**[2 marks]**

Which of the following is an example of a social issue that may arise in a school setting?

A) Bullying

B) Academic achievement

C) School uniform

D) Cafeteria food

**Question 3**

**[2 marks]**

What is the role of the mediator in a conflict resolution process?

A) To take sides and make a decision

B) To remain neutral and facilitate a resolution

C) To provide counseling services

D) To involve the school administration

**Question 4**

**[8 marks]**

Describe a situation where interdependence is crucial in a school setting. How can students, teachers, and administrators work together to achieve a common goal?

**Question 5**

**[8 marks]**

How do shared responsibilities contribute to effective conflict management? Provide an example of a time when shared responsibilities helped to resolve a conflict.

**Question 6**

**[8 marks]**

What is the impact of systemic collaboration on student outcomes? How can schools foster a collaborative environment to support student success?

**Question 7**

**[30 marks]**

Analyze a case study of a conflict in a school setting, applying the legal and ethical framework, and discussing the social and relational issues that arise.

**Question 8**

**[10 marks]**

A conflict arises between two students in a school setting. Describe how you would manage the conflict, applying the legal and ethical framework, and discussing the social and relational issues that arise.

