



Introduction

As a hospital team member, it is essential to develop leadership and problem-solving skills to provide effective patient care and respond to complex challenges. This worksheet is designed to help you develop these skills through case studies and group projects.

Case Study 1: Communication Breakdown

Read the following case study and answer the questions that follow:

A hospital team is experiencing communication breakdowns, leading to delays in patient care. The team consists of doctors, nurses, and administrative staff. Identify the key issues and challenges in this scenario and develop a plan to improve communication and teamwork.

1. What are the key issues and challenges in this scenario?

2. How can the team improve communication and teamwork?

3. What role can each team member play in improving communication and teamwork?

Group Project: Developing a Comprehensive Emergency Response Plan

Work in groups to develop a comprehensive emergency response plan for a hospital. Consider the following scenarios:

- Natural disaster
- Medical emergency
- Power outage

1. What are the key components of an emergency response plan?

2. How can the team ensure effective communication and teamwork during an emergency?

3. What role can each team member play in responding to an emergency?

Differentiated Activities

For students who need additional support:

- Use a graphic organizer to identify key issues and challenges in the case study
- Provide a writing frame to help develop a plan to improve communication and teamwork

For students who need a challenge:

- Develop a comprehensive emergency response plan for a specific scenario (e.g. natural disaster)
- Research and present on a topic related to leadership and problem-solving in healthcare settings

Reflection Questions

1. What did you learn about leadership and problem-solving in healthcare settings?

2. How can you apply the skills and knowledge you gained in this worksheet to real-world scenarios?

3. What challenges did you face during the group project, and how did you overcome them?

Assessment

1. Participation in group project (20 points)
2. Quality of emergency response plan (30 points)
3. Reflection questions (20 points)
4. Case study analysis (30 points)

Conclusion

Developing leadership and problem-solving skills is crucial for hospital team members to provide effective patient care and respond to complex challenges. This worksheet has provided you with the opportunity to develop these skills through case studies and group projects. Remember to reflect on your learning and apply the skills and knowledge you gained to real-world scenarios.

Additional Resources

- Leadership and Problem-Solving in Healthcare Settings (book)
- Communication and Teamwork in Healthcare (article)
- Emergency Response Planning (online resource)

