



**PLANIT**  
TEACHERS

# Mediation and Conflict Management in a School Setting: Assessment and Activity Sheet

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## Introduction and Instructions

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*Welcome to the Mediation and Conflict Management in a School Setting assessment and activity sheet. This 10-page worksheet is designed for students aged 25-35 to evaluate their understanding of social and relational issues in mediation and conflict management. Please read each question carefully and answer to the best of your ability.*

## Multiple Choice Questions

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*Choose the correct answer for each question:*

1. What is the primary goal of mediation in a school setting?
  - a) To punish the parties involved
  - b) To resolve the conflict in a fair and respectful manner
  - c) To ignore the conflict and hope it goes away
  - d) To involve the police or other external authorities
2. Which of the following is an example of a social issue that may arise in a school setting?
  - a) Bullying
  - b) Academic competition
  - c) Sports rivalry
  - d) All of the above
3. What is the role of the mediator in a conflict resolution process?
  - a) To take sides and make decisions
  - b) To remain neutral and facilitate communication
  - c) To provide counseling and therapy
  - d) To enforce discipline and punishment

## Short Answer Questions

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*Please answer the following questions in 1-2 paragraphs:*

1. Describe a situation where interdependence is crucial in a school setting. How can students, teachers, and administrators work together to resolve conflicts and improve relationships?

2. How do shared responsibilities contribute to effective conflict management? Provide an example of a successful collaboration between students, teachers, and administrators.

## Essay Question

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*Analyze a case study of a conflict in a school setting, applying the legal and ethical framework, and discussing the social and relational issues that arise. Please provide a well-structured essay response (approx. 250-300 words).*

## Case Study

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*Read the following case study and answer the questions that follow:*

"A conflict arises between two students in a school setting. The students have different cultural backgrounds and have been experiencing difficulties communicating with each other. The conflict escalates, and the students begin to involve their friends and classmates. The school administration is notified, and a meeting is scheduled to resolve the conflict."

1. How would you manage the conflict, applying the legal and ethical framework?

2. What social and relational issues arise in this scenario?

3. How can the students, teachers, and administrators work together to resolve the conflict and improve relationships?

## Group Activity

Divide into small groups and discuss the following scenario:

"A student is being bullied by a classmate. The student has tried to ignore the behavior, but it continues to escalate. The student decides to report the incident to a teacher, who then involves the school administration."

1. How would you, as a group, manage the conflict and support the student who is being bullied?

2. What social and relational issues arise in this scenario?

3. How can the students, teachers, and administrators work together to resolve the conflict and improve relationships?

## Reflection and Self-Assessment

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### Individual Reflection:

1. What was the most surprising thing you learned today?

2. How will this learning change your actions in the future?

3. What questions do you still have about conflict management and mediation?

## Peer Feedback and Discussion

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*Share your reflections and self-assessments with a partner or in a small group. Provide feedback and suggestions for improvement.*



## Teacher Feedback and Guidance

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*Please provide feedback and guidance on the following:*

1. How can I improve my conflict management skills?

2. What strategies can I use to resolve conflicts in a fair and respectful manner?

3. How can I work with others to improve relationships and resolve conflicts?

## Conclusion and Final Thoughts

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*Congratulations on completing the Mediation and Conflict Management in a School Setting assessment and activity sheet! Please take a moment to reflect on what you have learned and how you can apply it to your own life and relationships. What final thoughts or questions do you have about conflict management and mediation?*